

# HEALTH, SAFETY, QUALITY AND ENVIRONMENT POLICY

At ABU HAIL TECHNICAL AND CLEANING SERVICES LLC, we are working together to achieve exemplary Health, Safety, Quality and Environment (HSQE) performance. Our vision, Better Together, is founded on the values of Care, Respect and Pride.

## Mission

To successfully provide safe, time and cost effective solutions to address related problems for industrial and non-industrial clients need while ensuring the highest standards in all our endeavors



## Care

We care for others, and for ourselves, ensuring we go home in a safe and healthy condition every day. We take worker health and well-being just as seriously as occupational safety.



## Respect

We respect the environment and promote sustainable practices. We look for opportunities for our work to have a positive impact on the environment.



## Pride

We take pride in the work that we do and strive for excellence in quality. We focus on getting it right first time, reducing defects and the need for rework.

Our HSQE policy is implemented through a risk-based approach which delivers focused assurance activities, ensures compliance with legal requirements and strives for global best practice. Six pillars provide the foundation for our policy:

### Leadership

- Leading by example and encouraging active involvement
- Defining clear roles, responsibilities and accountabilities
- Allocating adequate resources to achieve our goals and objectives

### Communication

- Providing regular and compelling information to raise awareness of our standards
- Simplifying communication to develop understanding across diverse workforce
- Adopting a transparent approach to communication

### Competency

- Setting and assessing competency levels against defined standards
- Delivering training programmes to enhance competency
- Shaping attitudes and behaviorist develop a positive culture

### Engagement

- Developing relationships with stakeholders to create a partnership approach
- Enabling and empowering people to make the right choices
- Encouraging participation at all levels of the organisation

### Reward & Recognition

- Recognising positive behaviours at an organisational and individual level
- Rewarding behaviours which exemplify our values
- Looking for opportunities for positive reinforcement

### Continual Improvement

- Reviewing our approach to ensure it is fit for purpose
- Maintaining a comprehensive and effective management system
- Embracing innovation to set new benchmarks and accelerate improvement